



Hubbell Utility Solutions  
Power Systems Division

200 Centerpoint Circle, Ste 200  
Columbia, SC 29210

March 17, 2021

To Whom It May Concern:

We write to call attention to a product misuse and potential safety issue that may affect members of your organization.

Hubbell Power Systems, Inc. ("HPS") has learned that businesses serving and in the ropes/challenge course, aerial adventure park, canopy tour, and zip line industry (collectively, the "ropes/challenge course industry") are using HPS Deadends, Suspension Clamps and Pole Bands in their designs and courses. We are specifically advised that members of the Association for Challenge Course Technology, members of the Professional Ropes Course Association, and other industry participants are using these HPS products in applications for which they were not designed or intended.

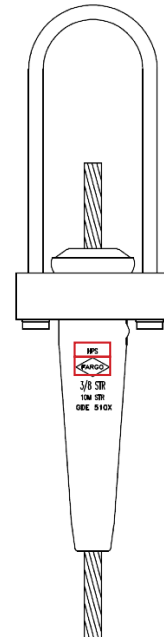
The images below show examples of HPS Deadend, Suspension Clamp and Pole Band products. These products are marketed under the Hubbell Power Systems, Fargo, Chance and Anderson brands. In addition to product packaging labels, these products can also be identified as having the "HPS," "Fargo," "Chance" or "Anderson brand names, or a combination of the same, stamped on the product's shell.



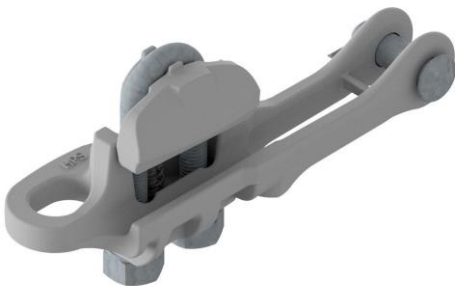
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Example images of HPS Automatic Deadends:



Example images of HPS Bolted Deadends:



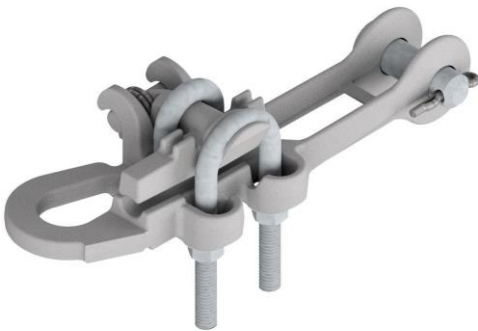
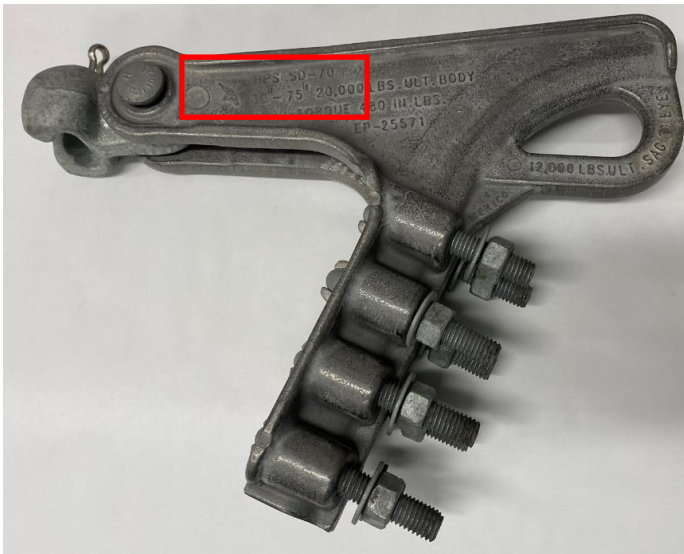
**BUILD. MAINTAIN. MODERNIZE.  
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Example images of HPS Bolted Deadends, continued:



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Example images of HPS Formed Wire Deadends:



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Examples of HPS Suspension Clamps:



Examples of HPS Pole Bands:



These products are designed, tested, and specified solely for use in the power and utility industries. They

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are not intended for other uses and have not been tested or evaluated for use in ropes/challenge course applications or as components of life safety applications; even with backup. Hubbell Power Systems, Inc. has never approved these items for use in the ropes/challenge course industry.

## **WARNING**

**Hubbell deadends, suspension clamps and pole bands, branded as Hubbell/HPS, Fargo, Chance or Anderson products, are not designed or tested for use in rope/challenge course, aerial adventure, canopy tour, and zip line applications.**

**If these components are used in such applications, they may be subjected to forces and stresses for which they are not designed and fail resulting in serious personal injury or death.**

**HUBBELL/FARGO/Chance/Anderson DEADENDS, SUSPENSION CLAMPS AND POLE BANDS SHOULD NOT BE USED IN SUCH APPLICATIONS AND ANY EXISTING USAGE SHOULD BE IMMEDIATELY DISCONTINUED.**

This letter provides notice that HPS Deadends, Suspension Clamps and Pole Bands must **NOT** be used in ropes/challenge course applications and any such use should be immediately discontinued.

Continued and future use of these products in ropes/challenge course applications would be explicitly against the advice and contrary to the recommendation of Hubbell Power Systems. It is our recommendation that any use of these products in your industry cease immediately.

We ask that you communicate this to all members of your organization and, to the extent possible, to persons and businesses involved in the design or construction of ropes/challenge course facilities.

Sincerely,

Hubbell Utility Solutions